

Telephony Services Telecoms



Hosted PBX

This is a hosted PBX housed in our data centre offering all the features of an on-site solution without the need of a physical unit onsite.

The hosted PBX model is suitable for small to large organisations, and even multinationals, which may have numerous employees spread across multiple geographic locations. The PBX hosted platform allows remote users to connect and communicate quickly and efficiently without the need to have a physical PBX on-site.

Scalable PBX Solution On-Site

The on-site PBX deployment is a scalable solution for clients requiring high-end features at affordable rates, suitable for any large deployment.

Clients who have existing PBX solutions can connect directly with a SIP Trunk whilst still retaining all their existing carrier routes.

Gateway Option

If you're currently paying a high amount for your monthly call charges and you want to take advantage of VoIP without disrupting your service, we have the perfect solution for you.

We can put a gateway in between your PBX and your PSTN provider so that all of your calls route over to us, saving you up to 75% on monthly call charges.

Call to connect with our team **08000 470 481**

www.C4L.co.uk/telecoms

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Hosted PBX Features

- Ring/ Hunt Groups
- Voicemail
- Time of day routing
- Follow Me Calling
- Extension Presence
- Hot Desking and Handset Provisioning
- Interactive Virtual Receptionist (IVR)
- Conference Rooms
- Music on hold
- Call Queuing
- Paging and Intercom
- Fully Busy Lamp Field
- CRM Integration
- Paging and Intercom
- Call Parking and Recording
- Fax Server

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- Paging and Intercom
- Fully Busy Lamp Field
- CRM Integration with 3rd party software
- Call Parking
- Call Recording
- Fax server
- Select any number from anywhere in the UK, or transfer your existing number*

* Subject to porting agreements



Deloitte.
Technology Fast50
UK 2010



Deloitte.
Technology Fast500
EMEA 2010



Deloitte.
Technology Fast50
UK 2009



Deloitte.
Technology Fast500
EMEA 2009



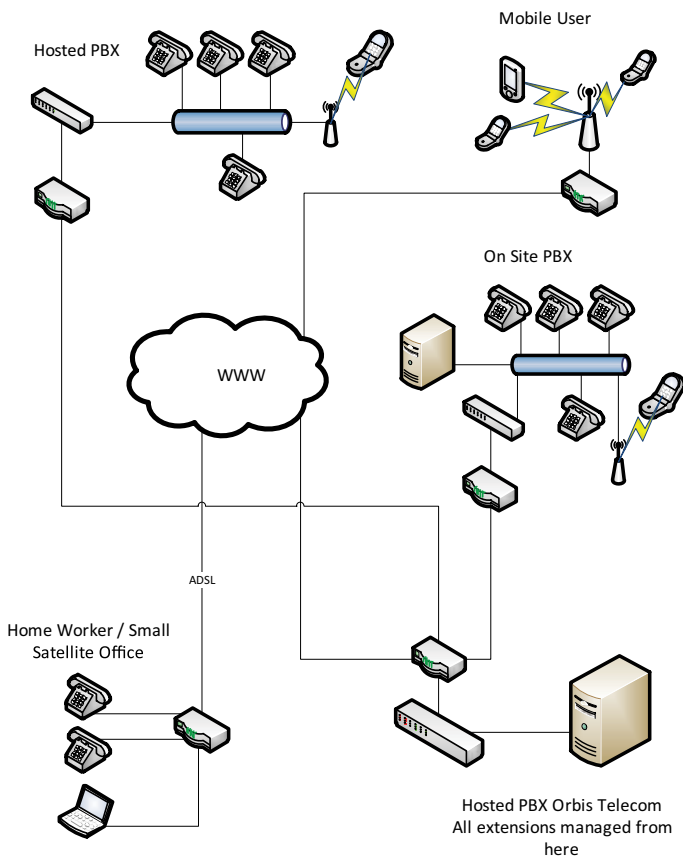
[Data Sheet]

Hosted Hybrid Solution

A hybrid solution is a combination of a hosted and on-site PBX deployment across multiple sites made to look like one system.

Routing and dial plans will be configured to transparently connect all extensions regardless of whether they are connected directly to the hosted platform or their own respective on-site PBX.

For sites that have existing PBX infrastructure and require only a SIP Trunk, we are able to connect using G711a, G711u and G729. We can allocate Geographic, Non Geographic and IP Authorised connections.



Gateway available Features

- Basic rate Interface (BRI)
- Primary Rate Interface (PRI)
- Calling Line Identification (CLI) pass through* (show your existing number on all routes)
- Select any number from anywhere in the UK, or transfer your existing number^
- Massive savings of up to 75%
- PBX agnostic
- Connect PRI or BRI transparently
- No programming required
- Connect home offices directly to the office as an extension
- Follow me and dual ring services
- Scalable to full IP PBX system
- No disruption to your current set up
- Increase number of lines without having to sign a line rental contract
- Failover to traditional phone lines
- Greater saving than Carrier pre-select companies

* Please check destinations that are CLI supported

^ Subject to porting agreements

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- Call Queuing
- Paging and Intercom
- Fully Busy Lamp Field
- CRM Integration
- Call Parking and Recording
- Fax Server
- Resilience based on restart time of machine (around 15 seconds)
- Option to have totally resilient with full fault tolerance
- Select any number from anywhere in the UK, or transfer your existing number*

* Terms & conditions

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